

FAQs

Wine Australia is a statutory body established under the *Wine Australia Act 2013 (Cth)*, as such we are bound by the *Privacy Act 1988 (Privacy Act)* which dictates how we collect, store and use your personal information.

Q: Why do we collect personal information?

A: We collect personal information so that we can verify that you have agreed to our terms and conditions and hence that you are permitted to use the Australian Wine Discovered content.

Q: What kind of personal information do we collect?

A: In relation to Australian Wine Discovered, the information we collect and hold is your full name, email address, occupation type and country of origin. This information is held securely in our online information management system and we will not share this information with third parties.

Q: How do we use this personal information?

A: We collect, use and exchange your information for the purpose of:

- managing our relationship with you
- responding to your enquiries
- where you have given us your consent, providing you with information, events or activities run by Wine Australia
- analysing and improving the services and content we offer
- performing our statutory functions
- any other purposes notified to you at the time your personal information is collected

Q: Can you request access to the information we have collected from you?

A: Yes, you may request access to, correction or erasure of your personal information at any time by emailing us at enquiries@wineaustralia.com.

常见问题

澳大利亚葡萄酒管理局是澳大利亚联邦政府下属管理机构, 依据《2013年澳大利亚葡萄酒管理法案》成立, 因此我们受《1988年隐私法》约束, 该法规定了我們如何收集、存储和使用您的个人信息。

问: 我们为什么收集个人信息?

答: 我们收集个人信息, 以便验证您是否同意遵守我们的条款及细则, 进而可以使用“探索澳大利亚葡萄酒”教育课程内容。

问: 我们收集怎样的个人信息?

答: 关于“探索澳大利亚葡萄酒”教育课程, 我们收集的信息包括您的姓名、电子邮件地址、职业类型和国籍。此信息安全地保存在我们的在线信息管理系统之中, 我们不会与第三方共享此信息。

问: 我们会如何使用您的个人信息?

答: 我们出于以下目的收集和使用您的信息:

- 维护我们与您的关系
- 回应您的疑问
- 告知澳大利亚葡萄酒管理局的相关信息和活动
- 分析和改善我们提供的服务和内容
- 履行我们的法定职能
- 收集您的个人信息时及时通知您其他相关的使用目的

问: 您能否要求访问我们从您这里收集到的个人信息?

答: 可以, 您可以随时通过发送电子邮件至 enquiries@wineaustralia.com 向我们请求访问、更改或删除您的个人信息。