



FAR

**FROM
ORDINARY**

FAQs

What is the difference between ‘tasting’ and ‘drinking’?

We like to think of these events as a tasting experience as we want you to experience the many different wine styles on offer. Small serves of several wines will be poured for you to enjoy throughout the evening.

Are there booking fees or charges for this event?

There’s a small Eventbrite processing fee that’s added to your ticket at payment.

Are there ID requirements or an age limit to enter the event?

Yes, as alcohol is at the event, you must be over 21 to attend. Please bring a valid form of photo identification with you on the day just to be sure (passport or driving license).

Are children permitted at the event?

No – these are strictly over 21 events.

Will tickets be available on the door?

No. We cap numbers to ensure everyone has a great time. Tickets must be purchased through [Eventbrite](#) prior to the event. We strongly recommend purchasing tickets early to ensure you do not miss out.

Is there a refund policy if I am unable to attend the event?

No refund on cancellation or no show at the event.

Can I transfer my ticket to somebody else or for another day?

No, you may not transfer your ticket to anybody else or for any other day.

I haven’t received my ticket – what do I do?

An automated email is sent upon purchasing tickets. If you don’t receive it, it could be for a couple of reasons. Firstly, check the spam folder as sometimes they get stuck there. Other times, when in a rush to purchase, some accidentally enter their email address incorrectly. If that’s the case, drop us an email at farfromordinary.nyc@wineaustralia.com, we’ll search and resend. But all good, you’ll be in our system.

What is Wine Australia’s right to refuse entry?

We have the right to refuse entry to any guest. Guests showing signs of intoxication will be asked to leave.

Do I need to print the tickets?

It’s always easier, yes. But, even better is the Eventbrite app, which keeps them all on your phone. We’ll scan you in when you arrive.

**AUSTRALIAN WINE
MADE OUR WAY**